

## **PRIVACY AND CUSTOMER INFORMATION PROTECTION POLICY**

**I. Collection of Personal Information** Educonnhub.com will collect personal information from customers, including:

- Full name
- Email
- Phone number (if any)
- Username

This information is collected when customers register an account and set up a personal profile on Educonnhub.com. We are committed to providing the most practical benefits, protecting customer rights, and ensuring customer privacy. Educonnhub.com will not sell, rent, or exchange customer information to any third party except as listed in this policy.

**II. Use of Personal Information** The information collected from customers is used for the following purposes:

- Providing consulting and support services to customers.
- Sending notifications about information exchange activities between Educonnhub.com and customers.
- Ensuring the security of customer accounts from unauthorized access and impersonation.
- Contacting customers to provide goods/services, confirming purchase information, and delivering products.
- Conducting surveys, promotional activities, and updating terms of service that affect customers.

**III. Information Retention Period** Educonnhub.com will retain the information collected from customers from the time of account registration until the account is deactivated. We will retain and use this information as needed to comply with legal obligations, resolve disputes, and enforce our agreements. Customers can request to withdraw their consent for the collection, use, and/or disclosure of their personal data by sending a request via email (educonnhub@gmail.com) or through the online support page of Educonnhub.com.

**IV. Modification or Deletion of Personal Information** Customers can review, update, adjust, or delete their personal information by:

- Logging into their account, going to the personal information section, and editing the information.

**V. Commitment to Customer Information Security V.1 Personal Information Protection Policy** Educonnhub.com commits to:

- Absolute confidentiality of customers' personal information.

- Not using, transferring, providing, or disclosing customers' personal information to any third party without consent.

**V.2 Payment Information Protection Policy** Our training platform is deployed as a PaaS on the Thinkific platform. For information related to system and security policies, please refer to:

- [Thinkific Security Overview](#)
- [Thinkific Legal](#)